



5th Month (Learning Focus Area #2)

- › Improving personal communication skills is an ongoing process for everyone, especially when factoring in the challenges that often occur in new intercultural situations. That's why support volunteers should continue discussing various communication styles with host families, using the D.I.V.E. model to help make these conversations more productive. Some questions that you should consider asking the host families are:
 - *In your opinion, does your student communicate clearly? For example, if he or she usually answers, 'yes' to a question, do you always know what they mean by that? Are there differences between the way you speak and the way the student speaks?*
 - *Did you discuss non-verbal communication with your student last month? Did that conversation change the way you relate to each other? How? Why?*



HOST STUDENT AND FAMILY ACTIVITY

Give both the student and host family Handout 5, '**Communication Styles and the Concept of Time**' (in Appendix) with instructions to do an activity together.