

National Volunteer Training

4-6 Nov 2016

AFS-USA hosting programs

- **core**—year and semester school-based programs
- **Corporate scholarships**—BP, Cargill, etc
- **Department of State Sponsored Programs**



- Congress Bundestag Youth Exchange (CBYX)



- Kennedy Lugar Youth Exchange and Study (YES)

CBYX Structure

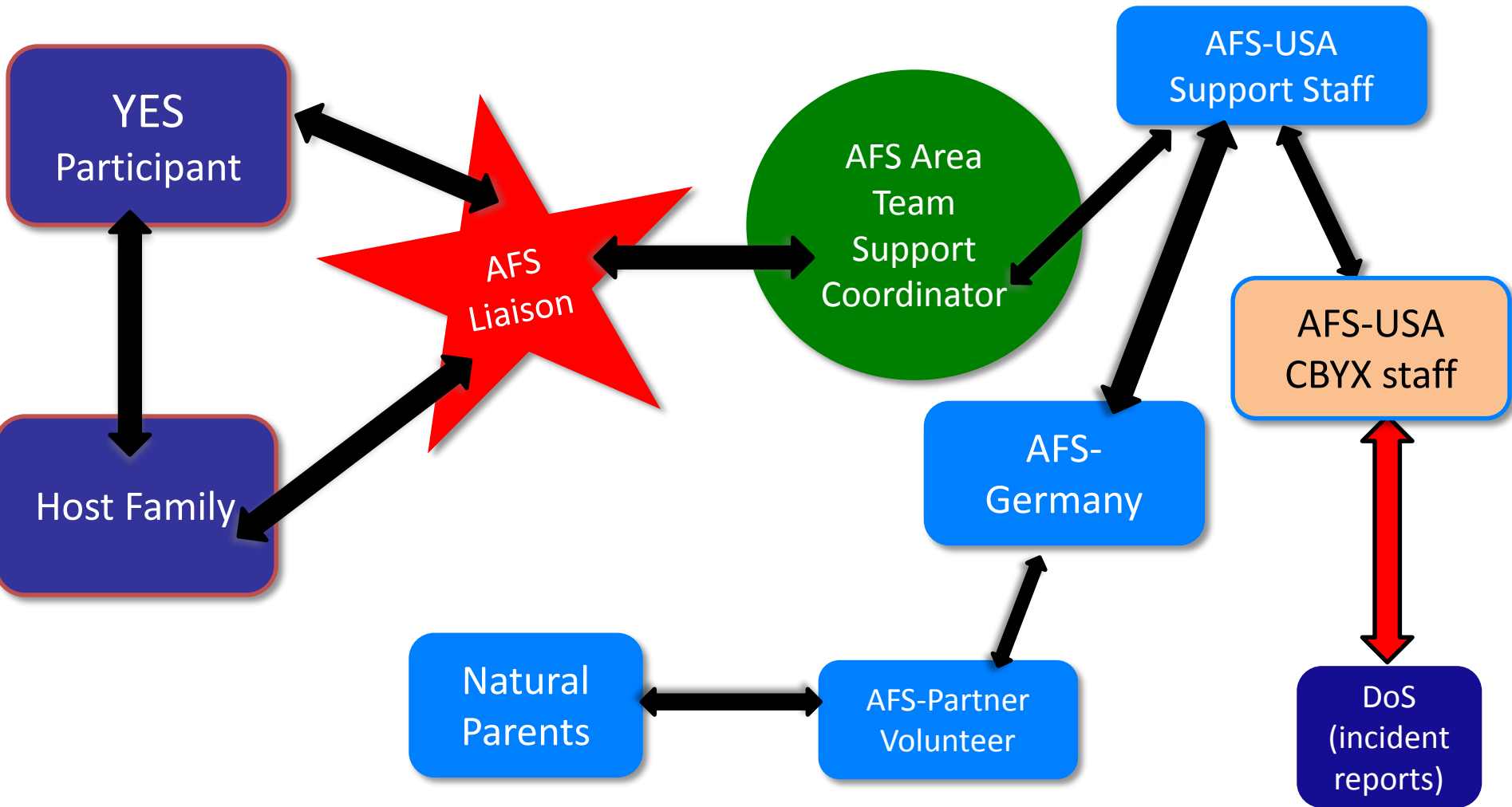
International



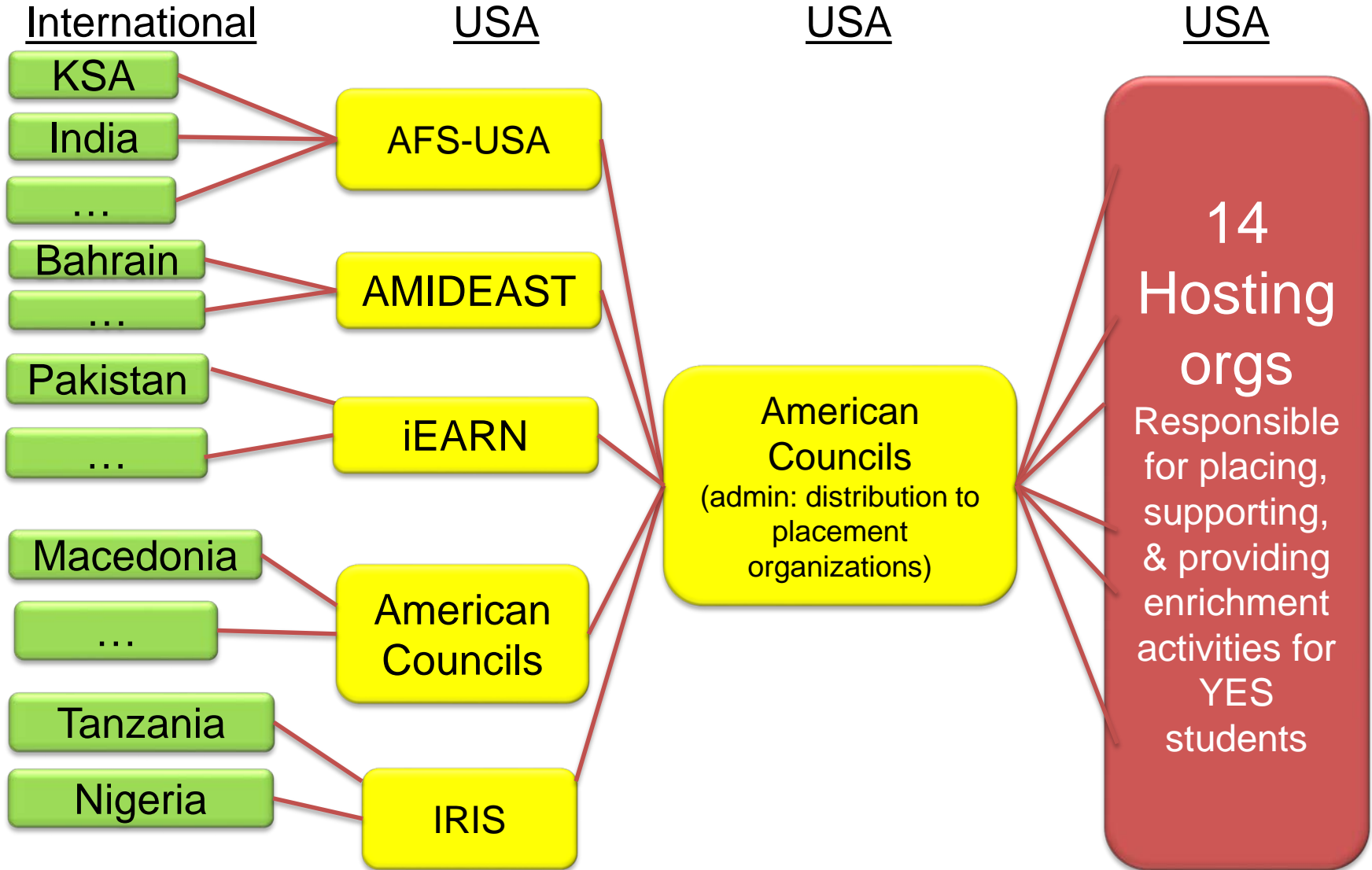
USA



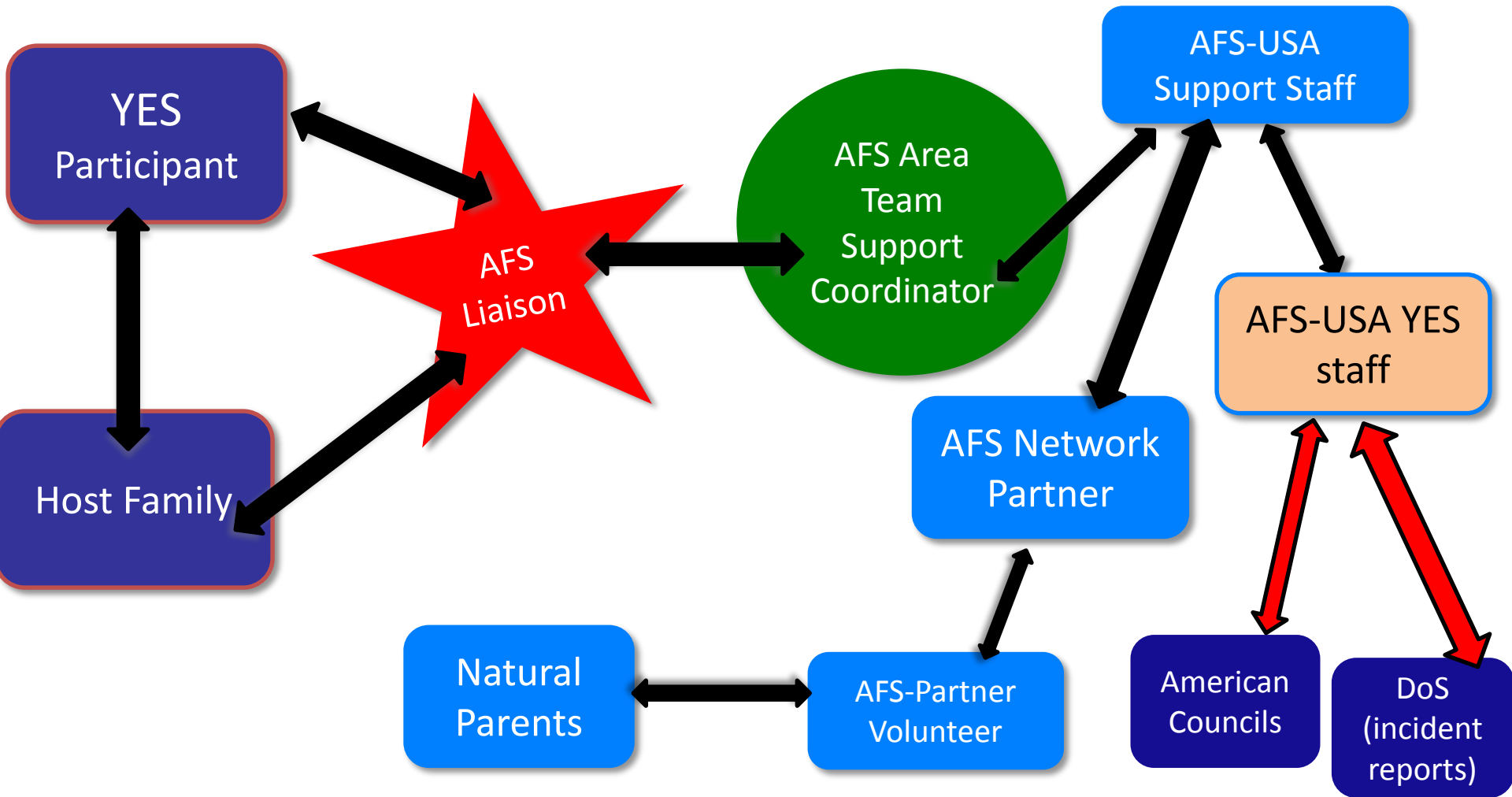
CBYX Communication Flow



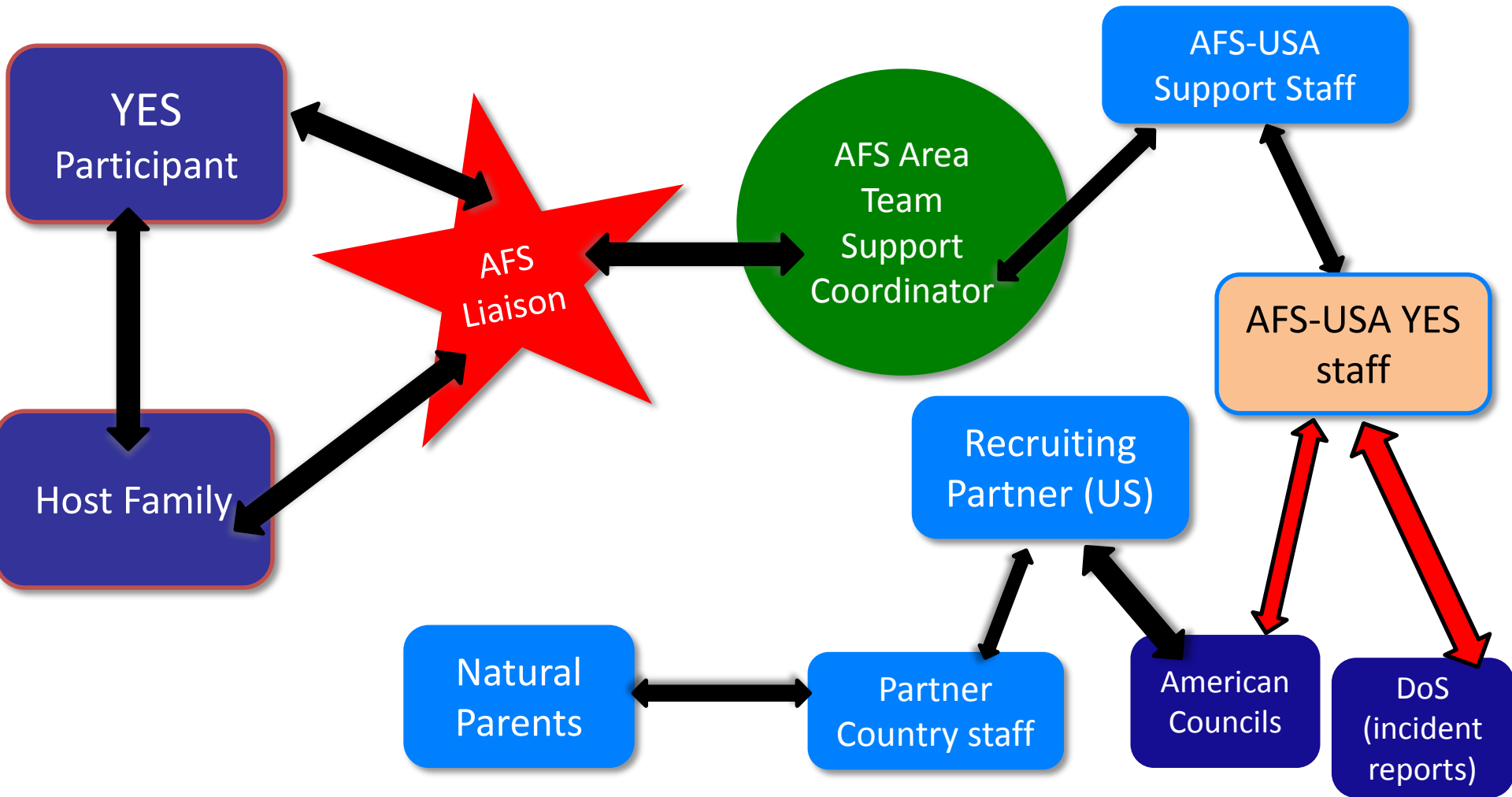
YES Structure



YES (AFS-Recruited) Communication Flow



YES (non-AFS-Recruited) Communication Flow



Continuum of Issues

Mild

- The Issue has been noted, but is likely to be resolved on its own.
- Example: common adjustment anxieties due to culture shock, homesickness, language issues
- **Would not report to Department of State**

Moderate

- The issue persists and should be escalated to Support Leader & AFS Support Staff for further inquiry; shared with partner country for collaboration.
- Example: problems adjusting at school or socially, persistent refusal to participate in common family/school/social activities
- **Would not report to Department of State**

Continuum of Issues

Serious

- The issue is affecting the participant's ability to experience cultural learning, family or school activities, ability or desire to remain with host family.
- Example: refusal to cooperate with host family household rules, lack of performance at school or integration with social peer network, request to change host families

Might report to Department of State

Emergency

- The issue involves bodily injury or other serious threat to the health and wellbeing of the participant, violation of AFS rules for participants, other legal or medical situations.
- Example: participant injured and requiring medical attention, allegations of abuse or neglect, events in which the participant was the victim or perpetrator of a crime.

Will always report to Department of State

Participant Support Tool Box

Reflection Essay Exercise

- Written and completed by the student
- Prep for counseling sessions with Liaisons and/or Support Coordinators, etc.

Plan for Success

- Mild to moderate issues & adjustment
- Implement at first sign
- For both students and host families
- Drafted with the student and host family

Support Agreement

- Moderate to Serious issues
- Target is the student (behavior)
- Must be approved of by AFS USA, Partner, and natural parents

Warning Letter

- Issued by Staff (Liaison/Support Volunteer copied)
- Must be signed and returned by the student to Staff
- Shared with Partner and Natural Family
- Serious issues – Alcohol, Concerning behavior

Joint Staff Counseling Call

- AFS USA Participant Support Staff and the Partner Participant Support Staff hold a phone call together with the student
- Staff work to determine next steps while consulting with local volunteers

Core and SP align

- J-1 Requirements
- Local orientations (host community)
- Travel waivers within in the U.S.
- Support Tools
- Monthly contacts by local volunteers

- What else?

YES and CBYX details

	Core	YES	CBYX
Visa Sponsor	AFS issues DS2019	DoS issues DS2019	DoS issues DS2019
International travel	AFS endorses DS2019/gives approval	DoS endorses DS2019/ gives approval	DoS endorses DS2019/ gives approval
Orientations	pre-departure, local arrival, local departure	+DC Arrival, DC departure (1-2 content days each)	+DC departure (1 content day)
On-program requirements		6 enhancement activities	3 enhancement activities
Reporting to DoS		Quarterly on grant progress, activities	Quarterly on grant progress, activities

YES and CBYX details

	Core	YES	CBYX
Incidental reporting to Dept of State	Very high level support/legal involvement	Mid- through high-level support cases	Mid- through high-level support cases
ER Decisions	AFS	DoS, with input from hosting and sending partners	DoS, with input from hosting and sending partners

Questions?