

FAQ and Travel Info for Participants

- Participants will receive nametags to wear for Departure-Day (D-Day). This nametag will include a bus number, departure time, and their international flight information.
- Participants **MUST** wear their nametag at all times as it helps identify them to AFS Staff, Volunteers and airline personnel in the U.S. and their home country.
- If a participant becomes separated from the group, the information on the nametag will assist in reuniting him or her with the group.
- If separated from the group, participants should look for AFS Staff and Volunteers who will be wearing a red t-shirt identifying them as such, or speak to airline personnel.
- If in need of additional assistance they should contact the Duty Officer. This information will be repeated at the D-Day site.
- Groups flying to D-Day will be met by D-Day staff in the baggage claim area and be taken to a local hotel or D-Day site.
- Groups traveling to the D-Day site by bus will be met by D-Day staff and given more detailed information.
- Participants need to have their passports handy; **passports should NEVER be packed into any luggage that will be checked**. Keep a photocopy of the photo page of your passport in a separate location.
- Pack anything of importance (toothbrush, one change of clothes, etc.) in a separate, smaller carry-on bag.
- Dress in layers from here on out as the temperature may vary greatly between here, the D-Day site, the airplane/airport and your home.
- Drink lots of water beginning now through your return flight in order to keep hydrated.
- Make sure your carry-on doesn't contain any liquids over three ounces or any other prohibited items.
- Be mindful of your possessions - cameras, iPods carry-on bags, and passport - at all times!
- Watch out for each other. If you need to leave the group to go to the restroom or otherwise, go with a friend and always let someone else know where you are going.
- When the participants arrive at the D-Day site, they must first move all luggage off of the bus to the appropriate area before saying good-bye to their friends.
- Share any additional logistical information regarding the End-of-Stay Event.
- And finally, listen to and respect your group leader, other AFS Volunteers and Staff and airline personnel! Managing the departure of hundreds of kids is no easy task. Ensuring your safety is our number one priority and you can help us do this by following these and other instructions that will be given to you between now and the time you depart the U.S. Remember, you are still a representative of AFS, even en-route to your home country!

Just in Case you lose your Passport

During normal business hours, the loss of a passport **must be reported immediately to the AFS-USA office** at 1-800-876-2377 and press 9.

Outside of normal business hours, contact the Duty Officer at 1-800-237-4636 and press 9. You will be given further instructions at that time. Please have the following information handy when you call:

- Participant's full name and country of origin
- Date and place of birth
- Passport number (if known)
- Place where passport was issued and date of issue (if known)

IF A LOST PASSPORT IS FOUND AFTER REPORTING IT LOST, BE SURE TO CALL AFS BACK IMMEDIATELY, SO THAT REPLACEMENT PROCEDURES CAN BE HALTED.